



EMALAHLENI

Local Municipality

P.O. BOX 3,
WITBANK,
MPUMALANGA
1035

TEL.: 013 690 6911
FAX: 013 690 6207
www.emalahleni.gov.za

Emalahleni, Mandela Street
Tel.: 013 6906911

Ga-Nala, Quintin Street
Tel.: 017 648 2241

Ogies, Hoofweg
Tel.: 013 643 1027

NOTICE

PREPAID METER CONVERSION

PLEASE TAKE NOTE THAT COUNCIL WILL CONVERT ALL THE PREPAID METER TO THE NEW EDITION, **ADDITIONAL AREAS AFFECTED ARE AS FOLLOWS:**

AREAS AFFECTED

- PLOTS
- SCHOONGEZIGHT

We therefore urge customers to load any prepaid tokens currently in their possession **before loading key change, as they will not be able to use them after we converted to new edition.**

After the conversion on your first purchase, you will receive 3 token numbers if you purchase at Municipal offices, you have to load all 3 token in sequence on your prepaid keypad as you normally load your units in order for it to convert successfully.

Council prepaid help desk will assist in worst-case scenarios, the contact numbers are as follows: **013 690 6428, 690 6427, 690 6966.**

PLEASE WHATSAPP ONLY ON THE BELOW CELLPHONE NUMBERS

0833800084 and 0834070584

Council will communicate specific details on the process asap.

Regards.